

Cookie & Privacy Policy

P J Hayman and Company Limited ("us") is data controller of your information and takes its responsibilities regarding privacy and security of customer information very seriously. This policy explains how we use information about our customers and how we protect your privacy.

By your using this web site and/or supplying information on it, you confirm that you agree to the collection and/or use of your personal information by us in accordance with this cookie & privacy policy.

Personal Information

We know privacy is important to you and so we promise to use your information in accordance with this cookie & privacy policy.

We will only request information from you which is necessary for the evaluation of your application for insurance and, if such application is accepted by us, for the creation, operation and administration of your insurance policy. Any personal information you provide to us including your (and any other person's travelling for who you are seeking to arrange insurance) name, address, date of birth, telephone number and e-mail address, will not be used by us or released, sold, or rented to any entities or individuals outside of P J Hayman and Company Limited except as set out in this cookie & privacy policy.

We hold personal data on security systems designed to prevent unauthorised access to your personal data.

We will hold up to-date accurate information about you, as a client, which you can check (in return for a reasonable fee) by contacting us at P J Hayman and Company Limited, Stansted House, Rowlands Castle, Hampshire PO9 6DX. If your information is incorrect or incomplete we will amend your information as soon as possible on your instruction. To protect your privacy and security, P J Hayman and Company Limited may take reasonable steps to verify your identity before granting you access to your personal information or making the requested alterations.

Because of the nature of our products and the destination of your travel, it may be necessary for us to transfer your personal details to third parties in countries outside the European Economic Area (EEA). Such countries may not have laws to protect your information. By purchasing a policy that includes the possibility of travel outside the EEA, you consent to us so transferring your information.

Use Of Personal Information

We will use the information we collect from you to enable:

- the preparation and provision of quotations for insurance (including medical screening);
- the sale and administration of insurance policies including the sending of renewal notices.
- claims handling and administration;
- system administration.
- the measurement and assessment of customer statistics; and
- us or our parent company or its other subsidiary companies to offer you other products or services tailored to your needs and which we think may be of interest to you - unless you have opted out of such use – see below.

Disclosure Of Personal Information

We will not disclose any of your information outside our group (being, us, or subsidiaries, or holding companies and their subsidiaries) except:

- with your consent; or
- to insurance companies, underwriters, medical screening providers and service providers for the purposes of evaluating your application for insurance, underwriting and for claims assessment and handling purposes; or
- to credit reference and fraud prevention agencies for the purposes of identity verification. Such organisations may record, disclose and use that information to lenders and insurers who may use that information for debt tracing and for the prevention of fraud and the prevention of money laundering; or
- to persons who act as our agents or other service providers in connection with the issue of your insurance policy and the operation and administration (including claims handling) of that policy; or
- to anyone whom we may transfer our rights and duties under any agreement we may have with you; or
- to third parties so that they may inform you of their products, services and events which may be of interest to you if you have consented to receiving such information – see below; or
- where we are required or permitted to do so by law.

Data Protection

We conform with the requirements of the Data Protection Act, 1998.

All personal information may be processed by us for so long as is necessary to provide our services to you or (if longer) so long as we are required or permitted to do so by law. We never disclose information about customers to any other person or organisation except in accordance with this cookie & privacy policy.

We may contact you by telephone and post to provide you with information in relation to our and third party products, services and events which may be of interest to you.

We may also contact you by e-mail or other electronic means to provide you with information in relation to our products and services. We may also transfer your information (excluding medical information) to third parties to enable such third parties to provide you with details of their products, services and events which may be of interest to you.

If you wish to opt-out from receiving such information or do not consent to such transfer, please write to us at:

PJ Hayman & Company Limited,
Stansted House,
Rowlands Castle,
Hampshire
PO9 6DX

Cookies

A 'cookie' is a small data text file that is placed in your browser. We use cookies to enable our website to operate correctly, to enhance your customer experience and to improve our service to you.

Most browsers will usually allow you to change the settings of your browser so that it does not accept cookies but if you do this please be aware that this website will not function correctly.

Session cookies

We use session cookies on this website for the duration of your visit. So that this website will function correctly, and to be able to provide you with a quotation/policy, this cookie will store data about the browser you are using and the information you have entered.

If we did not use a session cookie, this website would not function correctly. When you leave our website, the session cookie is deleted.

Performance (Tracking) cookies

We use Google Analytics to count page visits, identify traffic sources and to collect information about how visitors have found and use our website. These cookies are set automatically on each page and do not collect or store any personal data.

More about cookies

If you would like to learn more about cookies - www.bbc.co.uk/webwise/guides/about-cookies

How to turn off cookies within your browser

For the procedures to turn off cookies within your browser - www.aboutcookies.org/Default.aspx?page=2

Please note that if you do turn off cookies within your browser, this website will not operate correctly.

Links to Other Sites

On this website you may be offered links to other sites which we hope will be of interest. However, please be aware that we have no control over such sites and do not endorse them. You agree that we are not responsible for the availability or content of, or products and services available on those websites. You are advised to read the privacy policy of other sites before disclosing any personal information.

Security

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

When you request a quotation or apply to purchase an insurance policy online, we use secure socket layer technology (SSL) that encrypts all information you input before it is sent to us. This ensures that the information is reasonably protected against unauthorised interception.

We also follow security procedures in the storage and disclosure of information which has been given to us, to provide an adequate level of security for that information.

It is important to remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

Credit Card Transactions

For online credit card transactions, we use third party services to encrypt your payment details utilising their SSL (secure socket layer) technology. **Click here for more information**

Intellectual Property Rights

The content of this web site may not be retrieved, displayed, modified, copied, printed, sold, downloaded, hired, reverse engineered or transmitted in any way without the prior written consent of P J Hayman and Company Limited.

You may retrieve, display, copy, print or download the content on this site for legitimate personal use only and not for commercial exploitation.

You may not link to this web site or include this web site in part or in whole within another external web site without first obtaining written permission from P J Hayman and Company Limited. We reserve the right to remove links to this site without notice at our discretion.

Instability of the Internet

The Internet is an inherently unstable medium. Errors, omissions, interruptions and delays of service may occur at any time. As a result we accept no responsibility in respect of such errors, omissions, interruptions or delays.

We do not guarantee that this site will operate either fully or in part on any specific computer equipment or in any specific software. There are no elements within this site that alter any of the configuration or other settings on any machinery used to view the site.

We accept no liability whatsoever (whether in contract, negligence or any other cause of action) for any damage, either temporary or permanent, occurring to either electronic equipment or software that might occur whilst using this site.

Remember The Risks Whenever You Use The Internet

Other Internet sites or services that may be accessible through our web site will have separate data and privacy practices independent of us, and therefore we disclaim any responsibility or liability for their policies or actions.

Changes in this Cookie & Privacy Statement

We reserve the right to modify this cookie & privacy policy without notice and so you should check the position each time you visit our web site.

Contact Us

If you have any questions or suggestions about our cookie & privacy policy, please contact us at the following address:

PJ Hayman & Company Limited, Stansted House, Rowlands Castle, Hampshire, PO9 6DX
or by email to: info@pjhayman.com

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